



WARRANTY INFORMATION

Custom Product International Warranty Statement

NuAire, Inc. warrants Custom Products sold located outside the United States and Canada to the distributor that it shall be free from defects in material and workmanship under regular use for a period of 24 months from the shipping date if proven to the satisfaction of the company to have been defective at the time it was sold. Factory installed equipment and/or accessories are warranted only to the extent guaranteed by the original manufacturer or 12 months maximum from the shipping date; and this warranty shall not apply to any portion of the equipment modified by the user. Claims under this warranty should be directed to NuAire, Inc. setting forth in detail the nature of the defect, the date of the initial installation and the serial and model number of the equipment.

NuAire, Inc. will provide replacements parts or at its option, provide an equivalent item or replace, the defective product during the stated warranty period. The distributor is required to provide shipping method from Ex: Warehouse (i.e. NuAire Inc., Plymouth, MN, USA) for all replacements parts or products. This warranty applies only to the replacement of parts or the product and only when the product is appropriately handled, installed and maintained according to NuAire, Inc. instructions. This warranty excludes defects resulting from improper use, improper use of cleaning/surface disinfection materials, improper use of decontamination materials, improper shipping, handling, storage, installation, fire, flood, and acts of God.

This warranty excludes field labor or service charges related to the repair or replacement of the product. If the serial number of this product is altered, removed, or defaced as to be illegible, the Warranty shall be null and void in its entirety.

Before returning any item, for any reason, contact NuAire for a Return Authorization Number. This number must accompany all returns. Any product shipped to NuAire without this number will be returned, refused shipment or collect freight.